Garrett Eaton

Enterprise Architecture & Technology Leader | AI Adoption · Digital Transformation · Cloud

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SUMMARY

Technology leader with 15 years of experience, from hands-on software engineering to enterprise architecture strategy in insurance, healthcare and professional services. Enterprise Architect for an eight-figure digital transformation program delivering a new policy administration system and agent portal. Lead a team of business, cloud and solution architects. Member of the corporate AI committee, helping drive enterprise AI adoption and answering state regulators' questions on the company's use of AI. Brings an architect's discipline to AI: finding where it creates real business value, putting the right guardrails in place, and scaling it across the enterprise.

CORE SKILLS

Architecture & Strategy: enterprise architecture, target-state architecture and technology roadmaps, application portfolio rationalization, vendor and platform evaluation, architecture governance and review boards, pattern libraries, API and integration strategy, event-driven, serverless and microservice architecture

AI & Governance: AI governance, Microsoft 365 Copilot rollout, AI regulatory response, audit support

Cloud: AWS (Certified Solutions Architect – Associate), Azure

Leadership: team leadership, hiring, value-stream team design, mentoring, executive and stakeholder communication

Technical Foundation: C#/.NET, Python, JavaScript, REST APIs, SQL Server, Oracle PL/SQL, Git, CI/CD

EXPERIENCE

National Guardian Life Insurance Company | Madison, WI

AVP, Enterprise Architect Nov 2022 – Present

Promoted: Enterprise Architect (2022) → AVP, Enterprise Architect (2024)

- Enterprise Architect for NGL's eight-figure digital transformation program (2023–present), delivering a new policy administration system and agent portal.
- Lead a team of 4 architects (business, cloud and solution architecture) driving digital transformation and other strategic initiatives, connecting business strategy to technical delivery.
- Defined NGL's North Star target-state architecture and built an enterprise pattern library that gives delivery teams a shared blueprint for modernization.
- Serve on the corporate AI committee; helping drive the organization-wide rollout of Microsoft 365 Copilot.
- Prepared responses to state insurance regulators' inquiries on the company's use of AI, and represented Enterprise Architecture in audits.

Digital Solution Architect Jun 2021 – Nov 2022

- Designed the foundation of a new API service layer (Policyholder information and rate calculation APIs), replacing point-to-point integrations with reusable services.
- Introduced new architecture patterns through the Architecture Review Board, and presented CI/CD and modern version control to Risk/Legal and IT leadership to build support for adopting them.
- Wrote cloud-environment documentation to get developers productive on the new platform.

Software Development Manager Jan 2021 – Jun 2021

- Hired and onboarded 6 developers, fully remote.
- Helped lead the reorganization from technology-based teams to value-stream teams aligned with business lines.
- Built AWS training paths with direct reports to prepare the team for the move to the cloud.

Senior Software Developer Dec 2019 – Jan 2021

- Introduced Git and modern development practices; kept payment and agent document-upload systems adapting to business needs through the pandemic.

Earlier Software Engineering Experience 2011 – 2019

- **Software Engineer 3, Change Healthcare**, Dubuque, IA (2018 – 2019): moved the team from SVN to Git and set up code reviews that caught more defects before release.
- **Senior Software Developer, RSM US LLP**, Dubuque, IA (2016 – 2018): designed B2B e-commerce data-exchange APIs covering hundreds of thousands of items, and NetSuite integrations from Azure Service Bus and SQL Server.
- **Software Developer, Platinum Supplemental Insurance**, Dubuque, IA (2013 – 2016): built an in-house iPad device-management solution that saved hundreds of thousands of dollars compared with third-party tools, plus Web API microservices for the agent enrollment app.
- **Programmer Analyst, Bemis Manufacturing Company**, Sheboygan, WI (2011 – 2013)

EDUCATION

University of Wisconsin–Platteville | B.S. Computer Science; B.S. Business Administration 2011

CERTIFICATIONS

AWS Certified Solutions Architect – Associate · AWS Certified Security – Specialty (2023–2026) · AWS Certified Cloud Practitioner